

orlando4vacationvillas.com

Our Terms and Conditions

The applicant accepts these conditions on behalf of all members of the party. Only persons mentioned on this booking form may use the property. Any extra persons will terminate the booking with all loss of monies. Smoking is not permitted in the premises, neither are animals. If there is violation we may terminate your stay and undertake necessary cleaning from your security deposit.

Check in /check out

The properties are available from 4 p.m. on the day of arrival, and must be vacated by 11 a.m. on the day of departure. (It may be possible to change these times but you must request this on booking)

Your responsibilities

The party must treat the property, its furniture, fittings, utensils, and other facilities with respect. Windows and doors are to be kept closed to stop damage to the air conditioning. Any loss or damage must be reported immediately to the management company. The applicant must make good or pay for any loss, damage, or breakage. We, or our booking agent reserve the right to withhold any monies from the security deposit or charge the applicants for any damage caused to the property or its contents by any member of the party. If the property is not being treated in a satisfactory way the management company have the right to terminate your stay with the loss of all monies.

Safety

Children must be supervised by an adult in the pool area. Glass and breakable crockery must not be taken into the pool or surrounding patio area. Food must not be left on the patio decks due to ant infestation. The villa and pool area are used entirely at renters own risk. We are not responsible for your private property. Always lock the home securely.

Cleaning

The property will be cleaned prior to your arrival and after your departure. Should you require daily maid service or a weekly clean this must be requested prior to your departure. Although the property will be cleaned after your departure it must be left in an orderly state, all kitchen utensils should be washed. Should the property require extensive cleaning then we or our booking agents reserve the right to any monies from the security deposit to pay for the extra cleaning.

Problems

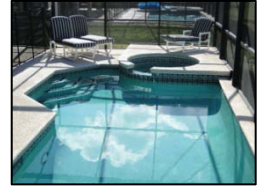
Any complaints related to the property must be reported to the management company within 24 hours of any problem arising, who will endeavour to put thing right. We will not consider any complaint not registered with the management company during your stay. You are made aware that air conditioning can take several days to fix and we will try our best to have a representative to you as soon as possible this however does not constitute a refund. If the air conditioning freezes due to windows and doors being left open we reserve the right to deduct monies from your security bond.

Climate

The applicant is hereby made aware that Florida has a tropical climate, it is the home of many insects etc. All homes are treaty on a regular basis against such unwanted visitors but inevitably, they occasionally they will find their way inside the property. They are best eradicated by spraying with the appropriate product or notify the management agents. Please do not leave food out unwrapped as ants will find their way in.

Pool heating

For villas with private pools, pool heating is charged as optional extra when available. If pool heat is required the pools will be heated to 85f to comply with the Florida state regulations (subject to climatic conditions).



Booking/cancellations

Full payment including refundable security deposit of \$350 or £300 is required 10 weeks prior to departure. The applicant must notify any Additions, or alterations, to the booking form in writing. We have the right to cancel the booking or refuse the alteration. Numbers using the villa will be checked by the management company and if not in coherence with the booking form you will be asked to leave and all monies forfeited. Applicants cancelling up to 10 weeks before departure will lose their deposit. Applicants cancelling less than 10 week before their departure will be liable for the total cost of their booking.

Extra Equipment

All extra items, VCR, DVD, CD, Playstation 2, etc are left by the owners for your use in good faith. No responsibility can be taken by the owners if they are missing or not functioning.

Villa Occupancy

The group leader must be 21 years and above and certify that he or she is authorised to agree the booking terms and conditions on behalf of all persons whose names appear on the booking form. He or she must sign the agreement on behalf of themselves and the guests and must agree to all the terms and conditions of this booking form. Any unauthorised occupancy by people not listed will be subject to loss of bond and immediate termination of the rental agreement.

Liability

The owners do not accept any liability or responsibility for lost property, injuries, accidents or theft arising from your occupancy in the villa. The guest is responsible for taking out adequate insurance to cover all risks. This waiver also applies to any person visiting the property as guests of the guests. The owners do not accept any liability for injury, damage or loss caused, or for any claim made by a third party as a result of actions by the guest(s) and other persons occupying the property during the period of the let. Children should be supervised at all times.

Pool

The pool is cleaned and chemically balanced every week for your safety and comfort, however on rare occasions it may be necessary to apply extra chemical to the pool to maintain safe and correct chemical levels, should this occur during your stay it will be necessary for you to be out of the pool for a period of 12-24 hours for safety reasons.

Strikes – Adverse Weather Conditions – War – Civil and Military Disorder

All of the above constitute a 'force majeure' and as such, are not the responsibility of the villa owners, any additional expenditure borne by the guests and caused by such conditions will not be reimbursed, nor will any services lost thereby be recoverable.

No Smoking or Pets

The property is non-smoking. If any extra cleaning is needed on fabrics, carpets and furniture etc. to remove tobacco smoke if it is detected by the Management Company, the cost of cleaning these items will be deducted from your security deposit.

Insurance

Please ensure that you have taken our adequate holiday insurance to cover any medical expense or holiday cancellations. It is your responsibility to ensure that you and those for which you are booking are in possession of valid Passports and any appropriate visas. British passports must be valid for 3 months after your departure from the U.S.A.

I have read and understand these terms and enclose a deposit of GBP300/ EUR300/USD350/CAD350 *

Signed: _____

Date: _____

** please delete as appropriate. If you wish to pay in another currency, please let us know*